

FACT SHEET

ON FAMILY COMMUNICATION

1. **CAREGIVING IS A PHYSICAL, EMOTIONAL, AND FINANCIAL DRAIN.**
2. **CAREGIVERS LOOK FOR COMMITMENT AND COMPETENCY.**
3. **STAFF MUST KNOW THE PATIENT, KNOW THE DISEASE, AND KNOW THE FAMILY.**
4. **AVOID PROVIDING CONFLICTING INFORMATION.**
5. **GOOD COMMUNICATION REQUIRES PATIENCE, PROFESSIONALISM, AND POLITENESS.**
6. **ALL MEMBERS OF THE FAMILY WHO ARE CAREGIVERS MUST RECEIVE EDUCATION.**
7. **PROVIDE COMPREHENSIVE INFORMATION SO FAMILY CAN UNDERSTAND FUTURE CHANGES.**
8. **REFER DIFFICULT FAMILIES TO PROFESSIONALS.**
9. **ENCOURAGE DIFFICULT FAMILIES TO JOIN SUPPORT GROUPS.**
10. **SCHEDULE EXTENDED FAMILY MEETINGS TO DEAL WITH DIVISION WITHIN FAMILIES.**

*For more information or inquiries, call the
Dementia Education & Training Program at 1-800-457-5679*